Note: More detailed speaker's notes for these slides are available at https://www.snellman.net/blog/archive/2015-08-25-tcp-optimization-in-mobile-networks/

Mobile TCP Optimization

Lessons Learned in Production

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Introduction

- Background
- TCP optimization
- Lessons learned



Background

- Teclo Networks is a 5 yo startup based in Zurich
- TCP optimization for mobile networks
- About 20 commercial deployments
 - From MVNOs to major operators and operator groups
 - Largest deployment for >100Gbps of peak traffic



Implementation 1/2

- Off the shelf hardware (Xeons, 825xx NICs)
- Optical bypass for reliability
- Up to 20Gbps of optimization, 10 million connections for a 2U node
- Bump in the wire integration, usually on the Gi link of the GGSN



Implementation 2/2

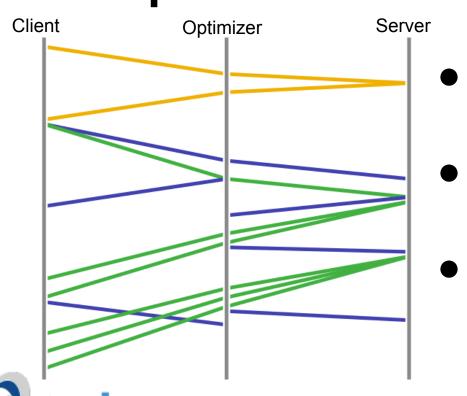
- Completely custom user space TCP/IP stack
- User space NIC drivers
 - Completely zero copy, even for traffic that is buffered for arbitrary periods of time
- Having no kernel components is huge



TCP Optimization



An optimized connection



- Observe 3WHS, don't terminate
- If SYN and SYNACK are ok, optimize
- Start ACKing data, take over delivery responsibility

Transparency

- Can stop optimizing a connection at any time
- Deals with asymmetric routes
- Friendly to new TCP options
- Protocols that pretend to be TCP but aren't

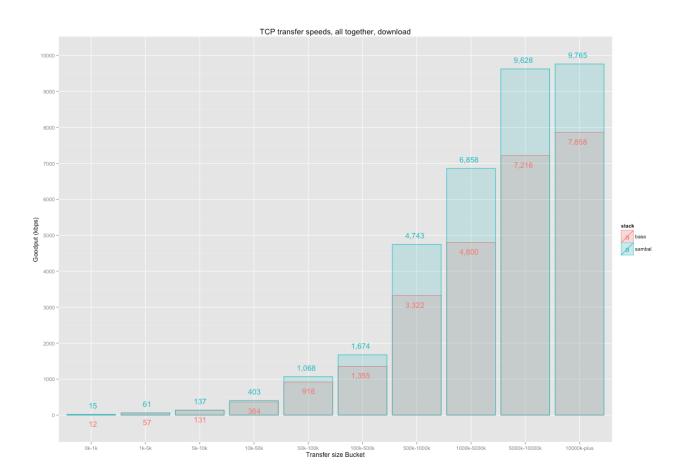


Simple optimizations

- Latency splitting
 - Slow start
 - Steady state limited by receive window
- Retransmit from closer to source packet loss
- No fancy congestion control, but some heuristics for non-congestion packet loss
- Tail probing instead of retransmit timeouts



Speedups

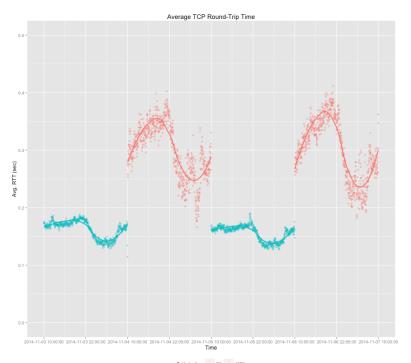


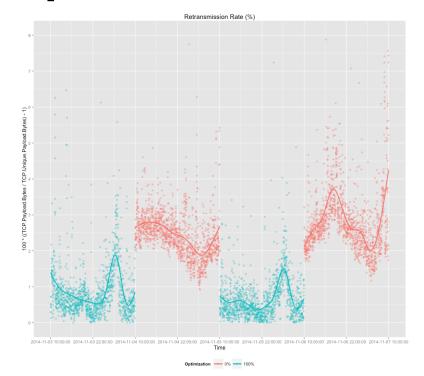


Buffer management

- Mitigate buffer bloat
- In mobile networks queues are per-user
 - Treat all TCP flows for a single mobile subscriber as a unit
 - Determine optimal level of in flight data to keep RTTs stable
 - Fair scheduling between flows
- Independent of per-flow congestion control

Effect on RTTs and packet loss







Burst control

- Easy to generate burst of outgoing packets:
 - o ACK bunching, ACKs lost, full receive window SACKed
- Even small bursts can cause full buffers + packet loss on 1G/10G boundaries
- Don't send 200kB at once, instead pace the packets and send 20kB every 1 ms
- Reduced loss rate from >1% to <0.2%



Things we learned along the way



Don't rely on hardware features

- Every time we depend on fancy hardware features we end up regretting it
- Always need pure software fallback
- Encapsulation most common problem
- Checksum offload
- Multiple RX queues + flow director



Two mobile networks never equal

- Constantly see new network pathologies, new types of integration
- New features often specific to only a few customers
- Automated testing is absolutely crucial



Reordering

- Mobile should have no reordering
- In some networks small packets can be massively reordered ahead of large ones
 - Seen reordering of over 30 segments / 50ms
- Particularly bad if proxy repacketization causes small packets to be generated regularly



Strange packet loss patterns

- One network regularly losing some or all packets at start of connection
 - About the worst thing you can do to TCP
 - Only in one region, different radio vendor from other regions
 - Probably somehow related to 3G state machine transitioning from low power to high power



Bad or conflicting middleboxes

- Lots of middleboxes from multiple vendors, with complex interactions
- MTU clamping
- Proxies
 - Bad tcp settings, repacketization, zero window problems
- PCEF / traffic shaping vs. optimization



O&M is a lot of work

- Can't sell just the traffic handling, need support infrastructure
 - o CLI
 - Web UI
 - Historical counter database
 - SNMP, RADIUS, TACACS, etc
 - Analytics



Thanks

Questions?

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